

Terms and Conditions

- Casa Rea does not operate with a fixed arrival and departure day.
- However, a minimum stay of 4 nights is required.
- Check-in is from 3:00 PM, and check-out is until 10:00 AM. Earlier check-in is possible by arrangement.
- Casa Rea is a non-smoking accommodation.
- Prices include water, electricity, and heating.
- Prices include bed, bath, and kitchen linen (changed once a week).
- Prices for Casa Rea do not include the mandatory final cleaning. The costs for this are listed on our website.
- We do not have a debit or credit card facility.
- In case of early departure or later arrival than reserved, no refund of payments made will be provided.
- A reservation can be made directly through the Casa Rea website, a booking platform, or via a travel organization. The person making the reservation, whether for themselves or someone else, is jointly liable for all obligations arising from the agreement.
- All information included in the respective reservation is part of the agreement. Bookings can be made in writing, by phone, or online. Both oral and written bookings are binding.
- Within 14 days after booking, a 30% deposit of the total invoice must be paid. The remainder must be paid no later than 6 weeks before arrival. If reserved within 6 weeks of arrival, the full amount must be paid at once.
- The total invoice does not include cancellation and travel insurance. We recommend securing these separately.
- In case of late payment, Casa Rea will notify you in writing (via email), allowing you 5 working days to settle the outstanding amount. If payment is not received, we will cancel the reservation and charge the applicable cancellation fees.
- A reservation can be canceled or changed at any time, but this must be communicated in writing. A name change is free if the rental period remains the same.
- Cancellation fees are as follows: more than 6 weeks before arrival, the cost of the deposit (30% of the total invoice); up to 2 weeks before arrival, 50% of the total invoice; and thereafter, 100% of the total invoice.
- A security deposit of 100 euros per booking is charged upon reservation. The deposit will be refunded after the final cleaning if everything is in order.
- The maximum number of people for a stay at Casa Rea is two. Exceeding this number allows Casa Rea to deny access to the house without a refund of the travel cost.
- The tenant is responsible for the proper treatment of the rented property and is liable for any damages caused by the tenant or fellow travelers during their stay.
- Casa Rea cannot be held responsible for any damage to or loss of personal belongings.
- Casa Rea cannot be held liable for injuries incurred in and around the house.
- The tenant is obligated to leave the house in a tidy condition (broom clean). The oven in the kitchen and the BBQ in the outdoor kitchen should be left in the same condition as found upon arrival.
- Pets are not allowed at Casa Rea.